

## How to solve login problem.

After click “Log In” button on the log-in page, many users found that cannot log in with a username and password. Please follow the instructions below.



**ERROR:** Incorrect username or password.

2 attempts remaining.

1 Username or Email Address  
test

2 My Password:  
[password field]

3 Enter security code (required)  
[security code field]

f c r 4

Remember Me

Log In

Use a “**MOUSE**” to click Log In button. Don't use Enter on the keyboard.

[Lost your password?](#)

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